

Frequently Asked Questions

Q: I have been injured. What can you do to help me?

A: We have helped thousands of people over the years who have been in a similar situation to yours. Most of them share the same concerns and I am happy to say 9 times out of 10 we can generally help injured people with a claim.

Q: What does “No Win No Charge actually mean?”

A: No win no charge means that if we believe you have a viable claim we won't charge you any upfront fees. We will only charge you fees if we obtain a successful outcome on your behalf. Then the legal costs are calculated on a Court scale of costs. It is important to note that some conditions apply here too which we will explain to you when you come in and see us.

Q: So I won't have to pay any fees unless I receive compensation?

A: That's right so if you're worried about whether you can afford a lawyer, you don't have to. Just call us first and we can explain to you the steps involved in getting a successful resolution.

Q: What about if I have an old injury? Do I still have a viable claim?

A: There are some time limitations that can apply, so why not make an appointment to see one of our experts to determine whether or not you have a claim. It won't cost you anything to find out.

Q: What if I can't make it to one of your office locations?

A: We have a team of dedicated staff who can come out to see you at your home or we can arrange for transport for you to come in and see us. Whichever would be most convenient for you.

Q: What should I do before meeting with Nowicki Carbone?

A: You can simply come to the initial meeting, where we will discuss with you all the details about your claim. However, it is useful to bring with you any documents including claim forms and letters regarding your accident. In the future, you will need you to provide a statement accurately recalling information is crucial. Also, if you can obtain a photograph of the scene of an accident this can be helpful.